

## Tonal Variation within Tile Series

All tiles imported by DESIGNA® are made by top-quality Italian manufacturers and comply with the most stringent European standards. Occasionally however, there may be some noticeable variations within a tile range, and the following issues need to be understood:

### Normal Batch Variation

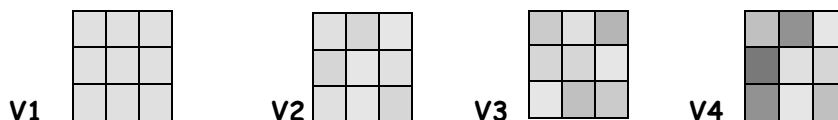
Tiles are manufactured in large production runs, typically of 10,000 m<sup>2</sup> or more at a time. Each production batch may be slightly different in terms of colour ('tono'). Remember that tiles are made from minerals and other natural products and, although the same 'recipe' is followed for each production run, minor differences in the minerals used may result in some variation between batches. This is completely normal. However it means that caution needs to be exercised when considering combining or mixing batches together. Using different batches in different rooms, or even on different walls within the same room, is not usually a problem. But mixing batches together when tiles are immediately adjacent to each other can result in unsatisfactory contrasts. Production batch numbers are printed on the side of the box the tiles come in. Your tiler needs to double-check to ensure that the correct batch is being used. Please discuss this issue if you are unsure.

### Samples

Samples and display tiles will frequently come from a batch that is different from the tiles that are actually supplied as part of an order. Samples will typically be a good approximation of the supplied tiles, but they may not always be exactly the same. If it is important that the tiles supplied match the sample exactly then Designa® will endeavour, where possible, to provide you with a sample from the same batch.

### Intentional Variation

Modern European tiles are manufactured using the latest digital technology. This allows an incredibly realistic, almost 3D, representation of real stone and other natural products and an almost unlimited degree of variation. Again, this variation is completely normal and is simply a feature of the typical variation found in all natural products. Recently, the tile industry has adopted a rating scale for variation within series as follows:



V1 - minimal variation between tiles within a common batch

V2 - moderate shading & chromatic variation

V3 - high shading & chromatic variation

V4 - very high degree of shading & chromatic variation.

Please check with Designa® if you require any further information.